

# Mac Media USA, Inc. Printer Repair Work Order Form

**PRINT THIS FORM AND PLACE INTO BOX WITH YOUR SHIPMENT  
SHIPMENTS WITHOUT THIS FORM FILLED WILL HAVE A MIN. 3 DAY DELAY IN PROCESSING  
\*\*\*\*\*BE SURE TO READ AND FILL OUT ENTIRE FORM\*\*\*\*\***

Company \_\_\_\_\_  
Name \_\_\_\_\_  
Address 1 \_\_\_\_\_  
Address 2 \_\_\_\_\_  
City \_\_\_\_\_ State/Province \_\_\_\_\_ Zip/Postal Code \_\_\_\_\_  
Country \_\_\_\_\_ Date \_\_\_\_\_  
Email \_\_\_\_\_ Telephone \_\_\_\_\_

**PAYMENT CAN BE MADE AFTER WE INSPECT THE BOARD(S) VIA Visa/Mastercard/Discover or PAYPAL**

**\*\*\*If you have already paid via Ebay/Paypal, please check here**

**\*\*\*If you have already paid through our website, please check here**

**Please check appropriate machine(s)**

- Mimaki (which models \_\_\_\_\_)
- Roland (which models \_\_\_\_\_)
- Mutoh (which models \_\_\_\_\_)
- Other Brands (which models \_\_\_\_\_)

**Indicate which boards and quantity are included (\*\*BE SURE to indicate ALL items sent in.  
We are not responsible for any accessory boards or items not indicated below)**

_____ Mimaki Main Board	_____ Roland Versacamm Main Board
_____ Mimaki Slider Board	_____ Roland Soljet Head Board
_____ Mimaki 1394 Firewire Board	_____ Mutoh Main Board
_____ Mimaki HDC Board	

\_\_\_\_\_ OTHER BOARDS (Please email us to inquire if we repair these other boards FIRST)  
INDICATE THE SPECIFIC BOARD(S) \_\_\_\_\_

**NOTE: FOR ANY NETWORK/USB COMMUNICATION REPAIRS - this is considered an experimental repair and we do not guarantee or warranty the repair. Our success rate is lower than our other standard repairs**

**NOTE: THE FOLLOWING PARTS ARE NOT TO BE SENT WITH THE REPAIR. WE DO NOT REPAIR THESE PARTS. ANY OF THESE PARTS INCLUDED MAY NOT BE RETURNED AND WE ARE NOT RESPONSIBLE FOR THEM:**

Printheads, I/O Boards, JV33 I/F Boards, JV33 Regenerative board, Roland Carriage Boards, Motors, Power Supplies

**MUST FILL OUT - Description of problem (you can include photos/additional info on separate page)**

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**Please send the board to the address below:  
(do not send it Early A.M. 8am services)**

**Attn: REPAIRS  
Mac Media USA, Inc.  
5 North Hudson St.  
Chester, New York 10918 USA**

If sending from international locations  
we recommending putting a low value on  
the board as any duties levied will be added  
to the invoice

**Our maximum liability is limited to incidental damages not to exceed the original purchase price of the service paid**